

**RENO POLICE
DEPARTMENT**

2019 ANNUAL REPORT





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Public Safety is one of six Tier 1 priorities that have been established by the Reno City Council. As such, we are proud of the accomplishments our police department has achieved this past year.

As our community continues to grow, we are committed to providing excellent emergency services to our residents and visitors. This includes determining the sworn officers needed by assessing tasks performed and identifying a path for adding officers to the streets to manage continued growth and calls for service.

(Left to right)

Ward 4 - Bonnie Weber, Ward 3 - Oscar Delgado, Ward 2 - Naomi Duerr, City of Reno Mayor - Hillary Schieve, At-Large - Devon Reese, Ward 1 - Jenny Brekhuis, & Ward 5 - Neoma Jardon



Message From the Chief

“We are committed to partnering with our community to create a safe city by providing the highest level of police services.” That is the mission statement of the Reno Police Department (RPD).

Year in and year out, the men and women of the RPD strive to embody our mission as we pursue more ways to engage the community we serve. We have always emphasized safeguarding lives, property, reducing crime, and enhancing public safety for our residents and visitors. My goal as your Chief is to guide this department and foster a relationship of transparency, accountability, equality, and respect.

In 2019, I reorganized the department into three divisions: Community Services Division, Regional Services Division, and Support Services Division. I felt this restructuring was necessary to improve service, enhance accountability and to create more efficiencies in the department. In Fall 2019, a third Deputy Chief and third Commander were promoted and were added to the department’s executive team. Those promotions created the appropriate level of command, leadership and oversight for each of the department’s divisions.

With the support of the Reno City Council, we purchased the former Reno Gazette Journal building for RPD’s new home, the Public Safety Center. This new Public Safety Center will be designed with one goal in mind: to better and more efficiently serve our community. This new facility allows for better parking for visitors, more space for resources, streamlined reporting methods, a victim-focused and trauma-informed approach to interviews and crime reports.

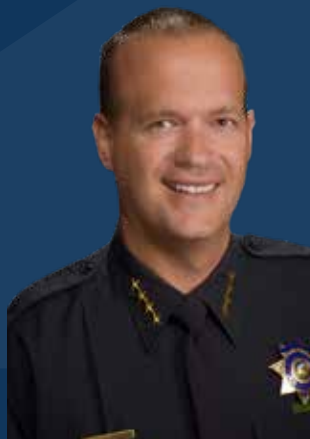
In 2001, we lost one of our officers who was killed in the line of duty, John C. Bohach. This year, we were humbled to learn that the Washoe County School District would be naming an elementary school after him. Officer John C. Bohach dedicated much of his career in assisting and defending children who were victims of crime; naming a school after him is a fitting and appropriate tribute. The men and women of this department are honored that John’s life and legacy will be recognized in this manner.

RPD is dedicated to being responsive to the needs of our community and we constantly pursue opportunities to meet with and discuss issues important to you. We organize community engagement annual events such as the Symposium on Community and Policing, the Community Forum on Immigration and Cup with a Cop. We’ve participated in other events such as the Community Engagement Fair, neighborhood festivals and charity events. The input, suggestions and feedback provided by the community about our department is invaluable.

In an effort to improve the city’s homeless populations, we worked with the City of Reno and developed the Clean and Safe Team. Following the lead of the City Manager’s Office, Parks and Rec, Public Works, Code Enforcement and other city departments, the Clean and Safe Team was established to focus on public concerns related to the health and welfare of our homeless population. To support the Clean and Safe Team, I added additional resources to our Community Action and Outreach (CAO) unit. The CAO focuses on the quality of life issues and connects those experiencing homelessness or in distress to services that are provided by community resource providers such as HOPES and RISE.

As a long time Reno resident it is my honor to serve as your Chief of Police. I’m extremely proud of the men and women of the RPD and the work they do.

This department will always be here and will continuously adapt and evolve with our ever-growing community.



A stylized, handwritten signature in white ink that reads "Jason Soto".

Respectfully,
Chief Jason Soto

About Reno Police Department

Reno is located in northern Nevada and is best known as a tourist destination with a growing and diverse population and economy. The Reno Police Department (RPD) has an authorized staffing level of 317 sworn police officers and serves a population of approximately 250,000 residents. In addition, RPD serves approximately four million visitors annually.

RPD is nationally recognized as a model for community-oriented policing and problem solving. Our motto, "Your Police, Our Community," exemplifies our commitment to creating partnerships with community members, local businesses and other agencies and organizations to make Reno a safe and pleasant place to live and work.

Contact Information

EMERGENCY HELP
9-1-1

NON-EMERGENCY DISPATCH
(775) 334-2121

NON-EMERGENCY HELP
(775) 334-4636

MAIN STATION FRONT DESK
(775) 334-2175

WEBSITE
RenoPD.com



Our Mission

We are committed to partnering with our community to create a safe city by providing the highest level of police services.

Our Vision

The Reno Police Department will be totally integrated into the community and viewed as a model of policing excellence.

2019 SERVICE CALLS

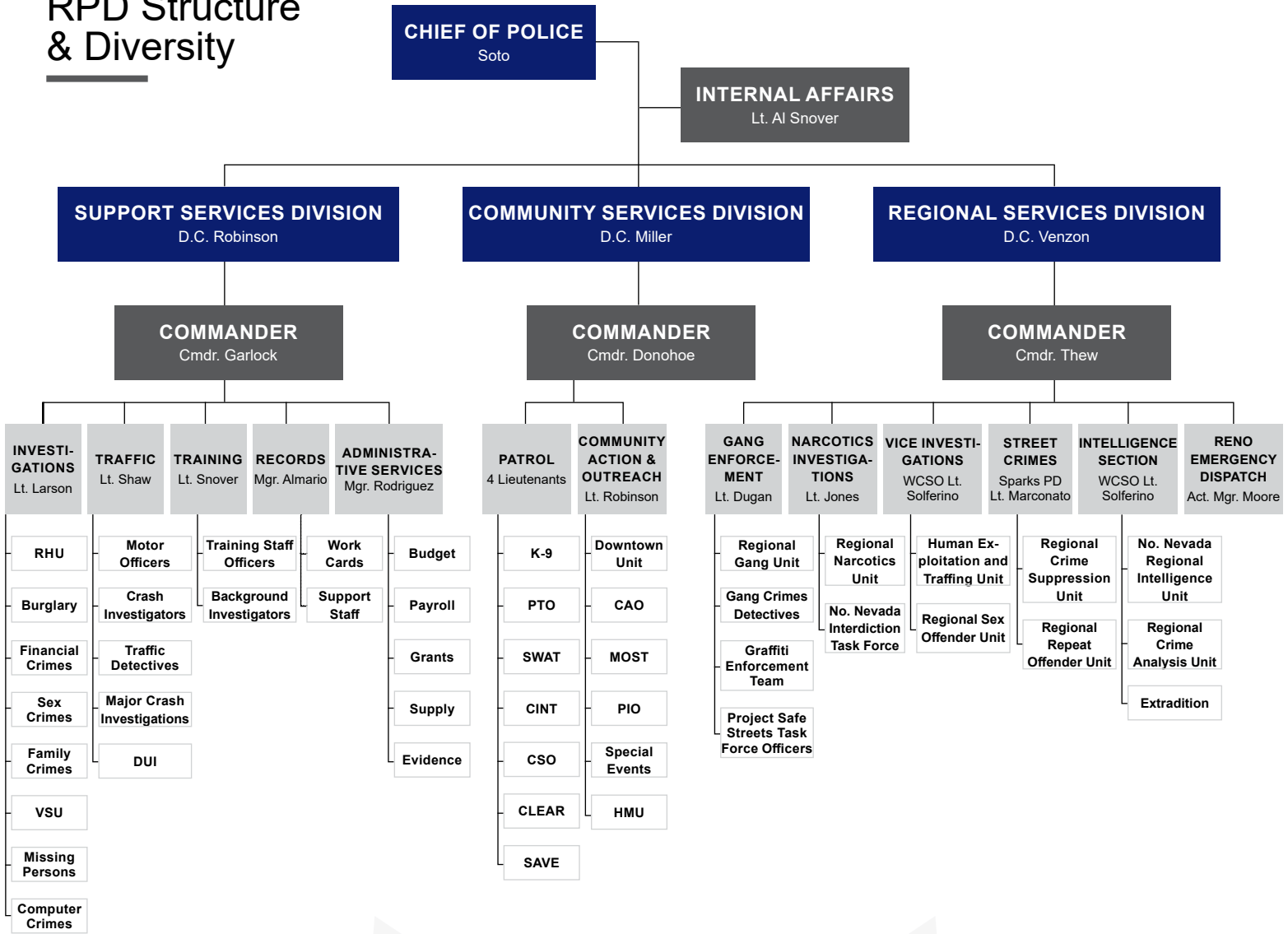
135,461
Average Responded Service Calls

 **11,288**
Per Month

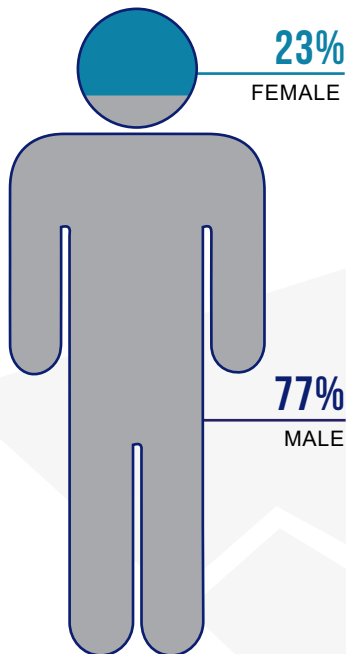
 **371**
Per Day

 **124**
Per Shift

RPD Structure & Diversity

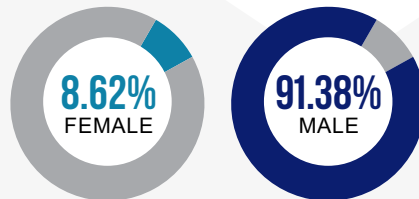


SWORN OFFICERS & RPD EMPLOYEES



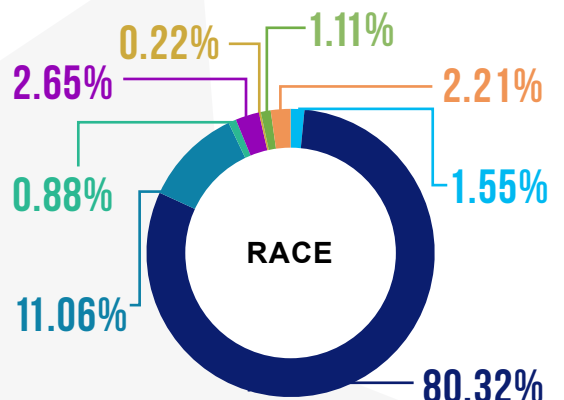
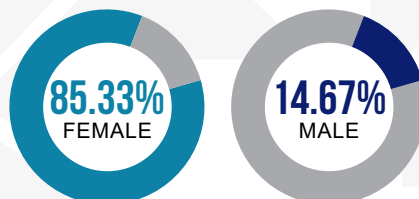
SWORN OFFICERS

Deputy Chief, Lieutenant, Sergeant, Officers & Recruit



RPD EMPLOYEES

Administrative, Chief of Police, CSO, Crime Analyst, Dispatch, Evidence Technician, Maintenance, Office Assistant, Police Assistants, Records, Services, Secretary, Victim/Witness & COAP Grant Project Coordinator



- White
- Hispanic or Latino Descent
- American Indian or Alaskan Native
- Asian
- Hawaiian or Pacific Islander
- Two or more
- Undisclosed
- Black or African American

About Reno Police Department



New Employees

Wayne Appleton	Police Officer	Michelle Northington	Public Safety Dispatcher
Tyler Baehr	Police Officer	Amanda O'Farrell	Public Safety Dispatcher
Janessa Bowden	Public Service Intern	Amber Orsel	Public Safety Dispatcher
Mckenna Cameron	Public Service Intern	Sean Peralta	Police Officer
Nina Del Rosario	Police Officer	Jonathan Perez	Police Officer
Eric Evans	Police Officer	Adrienne Quinn	Police Officer
Cayci Froidevaux	Public Safety Dispatcher	Tajghi Robertson	Police Officer
Heather Golden	Police Officer	Kristen Saucedo	Public Safety Dispatcher
Michele Grimes	Public Safety Dispatcher	Kyle Selleck	Police Officer
Bradley Hartsell	Police Officer	Kenneth Short	Police Officer
Christian Hoyt	Police Officer	Erin Sims	Public Safety Dispatcher
Jacqueline Isbella	Public Safety Dispatcher	Brandon Soukup	Police Officer
Michael Kendrick	Police Officer	Colby Talton	Police Officer
Kyle Koungoujnov	Police Assistant I	Nicholas Torres	Public Safety Dispatcher
Marisol Lizaola	COAP Grant Project Coordinator	Nicholas Triplett	Police Officer
Alexis Martinez	Police Officer	Victor Vega	Police Officer
Hunter Mercurio	Police Officer		

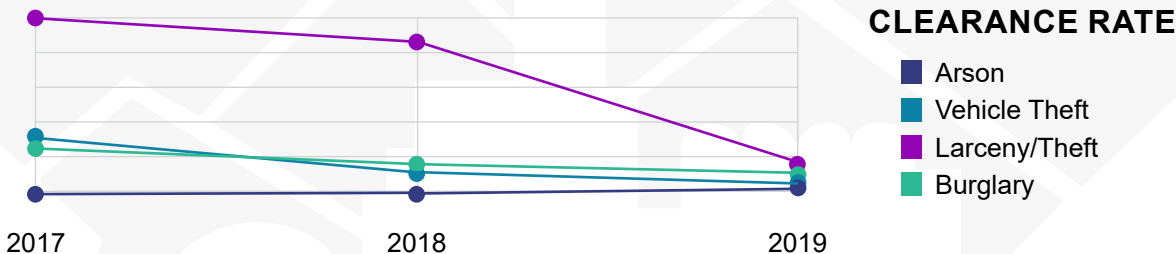
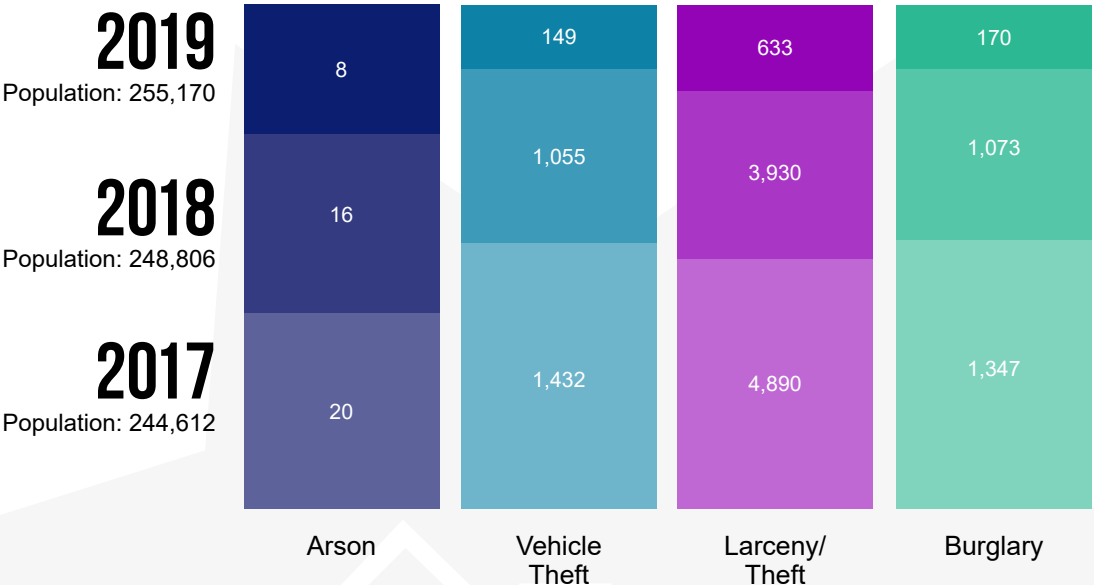
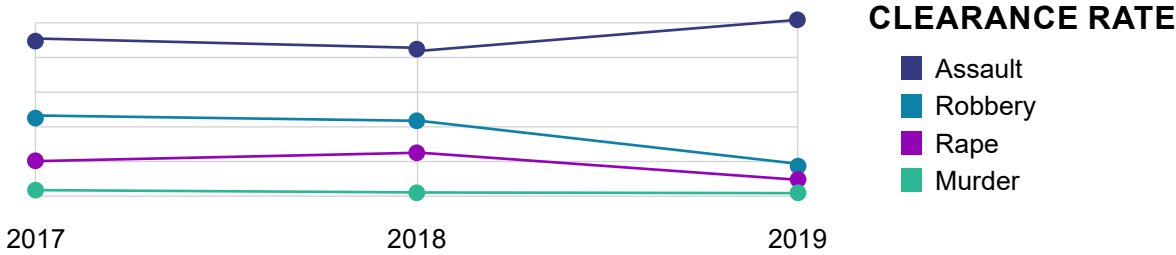
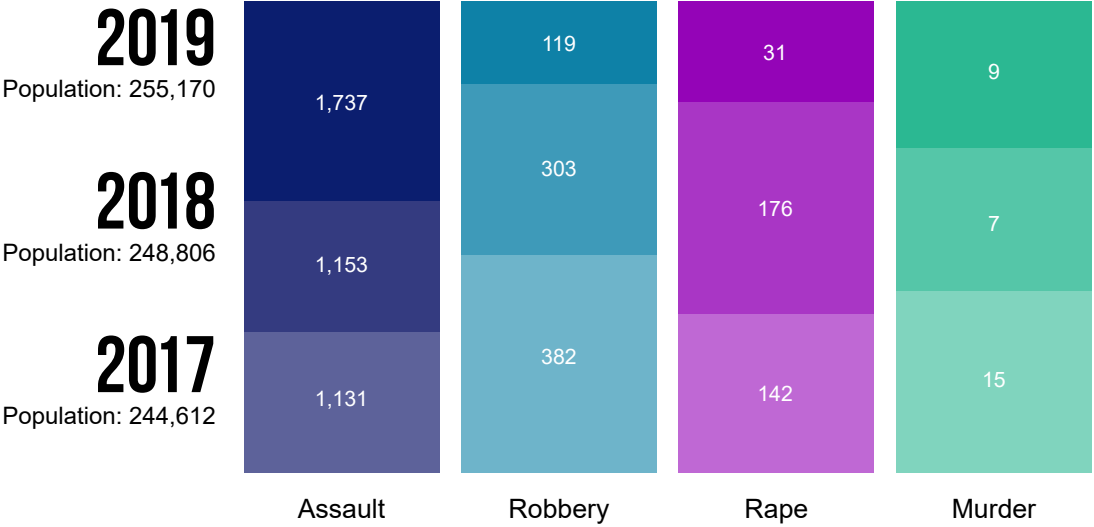
Retired Employees

Thomas Alaksa	3/14/2019	Michael Mullen	1/17/2019
Kristen Bellinger	1/3/2019	Britt Pierczynski	1/31/2019
William Bruton	7/31/2019	Peter Rinaldo	7/11/2019
S Mark Katre	5/9/2019	Paul Sevcsik	2/14/2019
Curtis Lampert	6/20/2019	Eric Stroshine	3/4/2019
Steven Lehr	7/4/2019	Wendy Vandiest	1/14/2019

Promotions

Lindze Ashworth	Police Assistant II	Bryan Mcquattie	Police Sergeant
Cory Autrey	Police Sergeant	Patricia Medina	Administrative Secretary
Stephen Bassett	Police Sergeant	Oliver Miller	Deputy Chief of Police
Jaysee Carsen	Police Assistant II	Angela Seekins	Police Assistant II
Jerry Clark	Police Lieutenant	Lorene Soares	Public Safety Dispatch Supervisor
Andrew Della	Police Services Supervisor	Carlos Valles	Police Sergeant
Jewel Lambert	Police Assistant II	Terry West	Police Sergeant

Crime Statistics



Innovation & Technology

Social Media + Web Presence

In addition to supporting and continually optimizing various internal systems, the RPD's Office of Innovation and Technology turned to a duo of larger undertakings in 2019. Coming off of several effective internal development projects in 2018 designed to cut costs and create efficiency, in 2019 the focus shifted to projects that will directly impact serving citizens, victims of crime and the community at large.

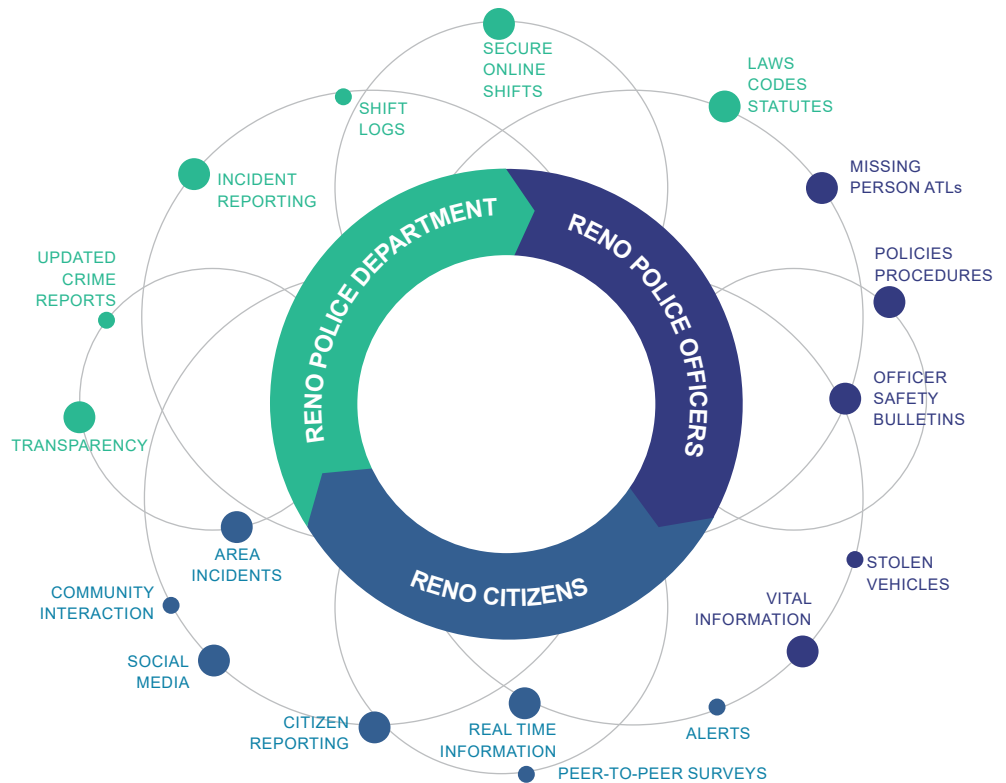
The first 2019 project consists of examining our current online crime reporting application then conceptualizing and building a better solution from the ground up based on the feedback received from the community and the hard working employees who process incoming reports. This project is very large in scope and work continues at the time of this report. We will have more to share as we near completion and work towards launching this exciting project.

In addition to online crime reporting, the department is investing in optimizing our response and services to victims of crimes. This relates closely with the crime reporting initiative mentioned above. Our Office of Innovation and Technology is working hand-in-hand with the RPD Victims Services Unit to provide database and custom software solutions which enhance the unit's ability to assist victims of crime. This solution will help to alleviate many of the practical and administrative concerns the

unit faces, allowing them to focus on outreach services, compassion and victim assistance.

In addition to ongoing project development, the department's ever-growing web offerings and social media presence require persistent attention to keep content relevant and up-to-date, in addition to facilitating effective community outreach and engagement. The RPD's social media team has been instrumental in leveraging these services to best meet the needs of the community in terms of publishing vital information and staying up-to-date on engagement events such as symposiums, conferences or the popular Cup with a Cop event to name a few. In significantly increasing numbers, citizens turn to our website and social media for the most direct and latest information available.

For 2019, RPD had approximately 26,000 Facebook followers, 10,000 Twitter followers, and 4,700 Instagram followers.




 **7K+**
MyRPD
App Users

 **700K+**
Web page visits
RenoPD.com

 **8.5K+**
Followers
@RenoPolice

 **2.5K+**
Followers
@Reno_Police

 **22K+**
Increase in
post engagement
@RenoPoliceDepartment

GUIDING PRINCIPLES

The Guiding Principles are intended to ensure the success of the department's mission, vision and values. Each Guiding Principle has a group that meets to bring together ideas from every employee in our organization.

RESPECT

Treating everyone with dignity, empathy and fairness

INTEGRITY

Service that demonstrates honesty, professionalism and dedication in all actions

FAIRNESS


Consistent, ethical and impartial treatment of everyone

SERVICE

Proactively respond to the changing needs of the community and department through open communication, accountability and professionalism

Internal Affairs & Training


Internal Affairs (IA)

 (775) 334-2106

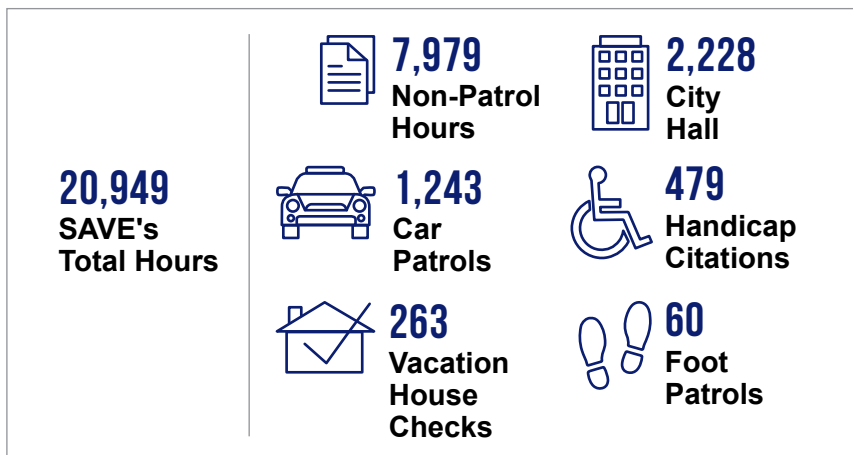
IA has established a performance system of accountability for our community and RPD personnel who believe that members of our organization may have performed in a less-than-professional manner. IA conducts investigations into complaints of employee misconduct and monitors investigations being conducted by an employee's direct supervisor. The IA unit participates in several community events throughout the year such as the Symposium on Community and Policing, the Citizen's Police Academy, and the Community and Media Training Day.




Senior Auxiliary Volunteer Effort Program (SAVE)

 (775) 348-6925

SAVE is a uniformed civilian volunteer organization with the purpose of relieving police officers of certain duties and providing an increased level of crime prevention through patrol and observation, and enforcing handicap parking. SAVE members averaged about 85 members throughout the year, have a non-confrontational approach, and under NRS 484B.470, are authorized to issue handicap parking citations.



Training

 (775) 789-5421

The Training section is responsible for continuing education for employees and assisting with the Northern Nevada Law Enforcement Academy. Continuing education includes training in such areas as arrest and control techniques, alternative weapons use and firearms qualifications as prescribed by the State of Nevada Peace Officer and Standards Training. The Training section produces and conducts progressive training on various topics of national trends and concerns such as active violence, officer ambush, and topics related to use-of-force and de-escalation techniques. Continuing education also includes topics such as constitutional law, search-and-seizure, building searches, and emergency vehicle operations. The Training section blends classroom instruction with problem-based learning and scenario-based training while following a values- and ethics-based training philosophy.

RECRUITMENT

Our police recruiters are continuously recruiting for a diverse range of applicants. These applicants range from police officers to Community Service Officers (CSO) and from Victim Advocates to the numerous administrative support positions. Recruiters attend several community events throughout the year and hold events such as Run with the Recruiter and Applicant Information Sessions.

BACKGROUND INVESTIGATIONS UNIT

Our background investigations and hiring units are responsible for ensuring our hiring process promotes efficiency and quality. Investigators ensure future employees share our department's values and the vision of our community. They ensure all future employees embody a sense of service and team orientation, possess communication and human relations skills, and have self-control and empathy.

Police Training Officer (PTO)

RPD, in conjunction with the COPS office, developed the PTO program in 1999. The PTO program was designed to be a more adult-based, community policing-centered training model than the FTO program, which was used prior to 1999. To meet that goal, the program focuses on performance competencies rather than completion of specific tasks.

New officers are expected to use problem-solving skills to apply the skills and abilities they have learned to address calls. This encourages a transfer of knowledge from previous experiences to new experiences.

 **19 Newly Hired Officers**

Downtown Enforcement Team (DET)

DET is a proactive group of officers who use bicycles to patrol the Business Improvement District (BID) in downtown Reno.

DET'S mission is to help improve the quality of life for residents in the downtown area and provide a safe environment for visiting tourists. Officers utilize community policing and intelligence-led policing strategies to identify and address crime trends and solve neighborhood problems.

DET works closely with the new Ambassador Program in addressing chronic nuisance issues as well.

DET is composed of twelve officers and two supervisors divided evenly into two teams for daily coverage. DET is funded through the BID tax assessment and RPD general fund.

Patrol



Patrol



Consolidated Law Enforcement All-Hazards Response (CLEAR)



The CLEAR team was created to fill the gap in investigations where hazardous materials are present or were utilized in criminal activity. This team is currently composed of officers from the RPD, Washoe County Sheriff's Office (WCSO), and University of Nevada Police Department (UNRPD). CLEAR is just over four years old, and responded to assist with numerous calls in 2019. This includes helping patrol in dealing with unknown white powders, deaths involving Fentanyl as well as several clandestine laboratories.

CLEAR works closely with TRIAD (Reno-Sparks-Truckee Meadows Hazardous Materials Response Team) as well as the National Guard's 92nd Civil Support Team and the ARMOR Team from Las Vegas. CLEAR has participated in and co-hosted several community events, readiness exercises, and mass casualty tabletop exercises. Each member has received specialized training in chemical, biological, radiological, nuclear, and explosive detection, mitigation, and evidence collection.

Community Service Officers (CSO)

CSO's are non-sworn civilian employees whose primary function is to take and process police reports. Their duties also include the collection of evidence, enforcement of city parking regulations, traffic control, operational assistance with special events, response to non-hazardous calls for service, and involvement in missing person investigations. CSO's often recognize crime trend information and expeditiously notify patrol officers, who have made several arrests and recoveries of stolen property as a result of CSO efforts.

The RPD currently employs seven community service officers, all with multiple years and even decades of service to the City of Reno and the community.

 3,902 CSO Calls for Service	 4,086 CSO Reports Taken
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Honor Guard

It is the mission of the RPD's Honor Guard to respond to special events as a highly disciplined team serving with honor at ceremonial functions, with respect and dignity at funeral services for active/retired personnel and personnel who have died in the line of duty, and provide comfort and compassion for the survivors. These events are approved by the Chief of Police/designee and they are accomplished through drilling in military etiquette and attention to detail.

3 Parades	6 Memorials	6 Funerals	6 Other Events
	9 Training Events	21 Color Guard Events	



K-9 Unit

The K-9 unit's mission is to maintain a team of highly trained officers and canine partners who are prepared and equipped to assist with critical incidents which go beyond the scope of normal police operations. They also handle routine calls for service, assist officers with narcotic and explosive searches, and are called upon to do demonstrations. The K-9 units often speak at community events and at area schools. Utilizing the natural abilities of their canine partners, these specially-trained officers have proven to be a great asset to the department.

198

Drug Sniffs

Buses, trains, vehicles, area search for drugs, parcels/luggage & rooms

83

Alarm Calls

19

Suspect Apprehensions

24

Tracks of Missing Persons

11

Article Searches



Special Weapons and Tactics Team (SWAT)

SWAT is composed of specially-trained and equipped personnel who respond to the community's most emergent needs under a variety of circumstances. The types of missions where the team is activated include high-risk warrant service, barricaded and armed suspects, hostage rescue, crowd control, dignitary protection, and emergency response to critical incidents.

SWAT maintains a close relationship with our regional partners and participates in joint training exercises throughout Northern Nevada. SWAT works with federal law enforcement authorities, provides site security, and conducts dignitary protection for high-profile visitors to the community.



44 SWAT Missions

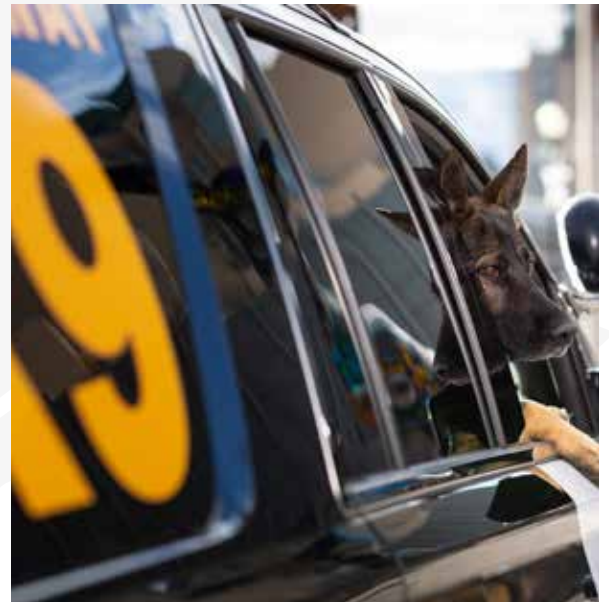


Critical Incident Negotiation Team (CINT)

CINT handles hostage situations, barricaded subjects and similar incidents by protecting the lives and the safety of citizens through professional negotiations. CINT is composed of volunteer members from RPD, UNRPD, and regional partners to include MOST and participates in joint regional training throughout Northern Nevada.



25 Missions



Community Action & Outreach



OUR MISSION

Community Action and Outreach's (CAO) mission is to infuse the principles of Community Oriented Policing and Problem Solving, Intelligence-Led Policing/Crime Fighting, Crime Prevention Through Environmental Design, resource management, and innovative policing principles designed around developing social capital within our communities to reduce crime and calls for police service. CAO also works to infuse those principles into the RPD.



Crisis Intervention Team (CIT)

CIT brings together law enforcement, mental health providers, hospital emergency departments and individuals with mental illness to improve responses to people in crisis. The CIT program enhances communication, identifies mental health resources and ensures officers have the training and support they need.

Crime Free Multi-Housing (CFMH)

The CFMH program is a state-of-the-art crime prevention program designed to reduce crime, drug activity, and gangs on apartment properties. CFMH also looks at the Crime Prevention Through Environmental Design (CPTED) theory and how it can apply to property throughout Reno.

Homeless Evaluation Liaison Program (HELP)

The goal of HELP is to provide homeless individuals, who are utilizing services and generating police calls, with assistance in reuniting with family or friends in a stable environment.






Mobile Outreach Services Team (MOST)

MOST provides follow-up services for individuals whose mental illness impacts their community. They also provide assistance to individuals who require aid in managing their mental health treatment programs. Therapists from Washoe County Adult Human Services and officers are able to conduct outreach services for the improvement and stability of the mentally ill and homeless populations.

Junior Cadet Program

 (775) 348-6925


The RPD Junior Cadet Program is for young men and women interested in learning about law enforcement careers. Designed for students between the ages of fourteen and twenty, the program offers the opportunity for community involvement while gaining valuable law enforcement knowledge.

The Junior Cadet Program consists of one lieutenant coordinator, three officer advisors, and fifteen cadets. In the past year, events that cadets have participated in include Barracuda Championship, Hot August Nights MAG Auctions, The Evening in Blue dinner, the Gold Star Memorial Dedication, and Turning the Arch Blue.

The cadets also assist in facilitating neighborhood block parties that involve the community and RPD. The cadets also assisted SWAT and CINT with scenario training and facilitated neighborhood block parties that involved the community and RPD.



360 Blueprint

 (775) 324-2583

Created by a local pastor and RPD officer in 2013, the 360 Blueprint initiative works with at-risk elementary school-aged youth within the Washoe County School District (WCSD). The program is a partnership between community churches, local law enforcement, and volunteer mentors who build relationships with selected students in the context of academic achievement, social development, and friendship.



8

Active in Washoe County Schools

Motel Improvement Team (MIT)

The mission of MIT is to change the environment in and around each motel in order to create a safe, thriving, healthy, and law-abiding neighborhood. This shall be accomplished through a joint partnership with Code Enforcement, other City of Reno departments, and other agencies within the region.

Traffic



OUR MISSION

The Traffic Section is committed to enhancing traffic safety for our community through education, enforcement and engineering.



EDUCATION

Conduct initial public awareness campaigns via PIO/ media. Utilize reader boards in designated areas to educate motorists and pedestrians using roadway pedestrian presence and law enforcement operations. Create and distribute informative and instructional posters and display conspicuously in traffic corridors.

ENFORCEMENT

Conduct targeted enforcement of drivers, focusing on right-of-way (ROW) and other contributing violations such as speed, impaired driving and distracted driving. Conduct targeted enforcement of pedestrians, focusing on crossing laws and ROW violations.

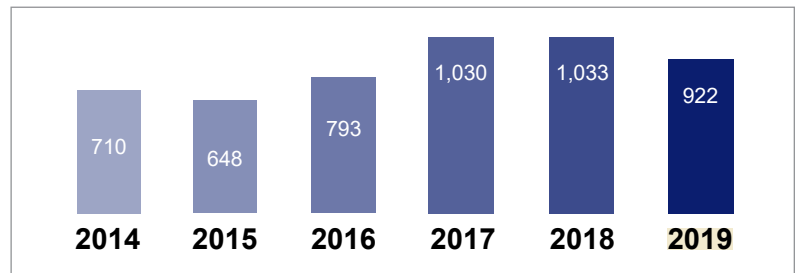
ENGINEERING

Present data to City of Reno traffic engineers for additional analysis during bi-weekly meetings focusing on hot spots and citizen complaints. Assess engineering dynamics in the field and forward concerns to engineers.

Traffic Highlights

The Traffic Section has oversight of four full time Driving Under the Influence (DUI) enforcement officers. These officers are experts in their field, and continue to be a model of policing excellence with more than 900 DUI arrests during 2019. RPD continues to lead the state in its enforcement efforts and has the region's only full time DUI unit.

DUIs PER YEAR



Traffic Staffing

In 2019, RPD increased its staffing of the Traffic Section by adding one additional DUI officer. The Traffic Section is now composed of one lieutenant, two sergeants, two detectives, six crash investigators, four DUI officers, thirteen motor officers, one civilian support person, and one part-time victim advocate.



Motors

RPD motor officers are routinely assigned to high crash locations and conduct enforcement to positively influence driving behaviors. They also assess other contributing factors and forward their observations to City of Reno traffic engineers for further review and possible action. Section members also respond to citizen concerns regarding traffic issues and requests for targeted enforcement.



Crash Investigators

Crash Investigators work in the field and are assigned shifts spread over each day of the week from 6:00am to 11:00pm to investigate property, injury, fatal, and hit-and-run traffic crashes. They drive vehicles specialty equipment for the investigation of crashes.



Detectives

Traffic Detectives conduct investigations related to crashes involving property damage, injuries, fatalities, and hit-and-run drivers.

DUI Enforcement Officers

DUI enforcement officers are assigned to exclusively enforce drunk-driving laws and drive vehicles specifically equipped to assist detection and apprehension of those driving under the influence.

Major Accident Investigation Team (MAIT)

Traffic Detectives and Crash Investigators comprise this specialized team. MAIT investigates major crashes involving serious bodily injury and death. Investigators receive advanced training in major crash investigations and reconstruction.



Traffic

Traffic Section Grant Programs

The Traffic Section applied for and was awarded monies under the following three recurring grant initiatives in 2019: Joining Forces, the Office of Traffic Safety Grant for Pedestrian Safety, and the Office of Traffic Safety for a grant initiative which focuses exclusively on impaired driving. Additionally, RPD was awarded a High Priority Commercial Motor Vehicle grant that provides money towards commercial vehicle enforcement.

JOINING FORCES

This initiative promotes an educational and enforcement partnership with numerous state and local law enforcement agencies during several nationally-sponsored operations throughout the year. During these operations, officers in the region focus on specific behaviors known to cause crashes including: Distracted driving (cell phone usage), DUI, lack of seat belt restraint, speed, and pedestrian awareness. This grant was awarded through the State of Nevada Office of Traffic Safety.

PEDESTRIAN SAFETY

The RPD Traffic Section is one of three agencies within the state that was awarded monies specifically to address pedestrian safety. These monies help pay for enforcement operations, which target violators of pedestrian related laws, and educational programs designed to teach children safe crossing behaviors.





IMPAIRED DRIVING

This grant program provides money to increase the number of officers patrolling the streets proactively looking for impaired drivers. The days and time periods these additional DUI enforcement officers are deployed are based on peak time periods according to national and local data. This grant was awarded through the State of Nevada Office of Traffic Safety.

HIGH PRIORITY COMMERCIAL MOTOR VEHICLE

This grant is administered through the Federal Motor Carrier Safety Administration, and provides funds for commercial vehicle enforcement and inspection stations. Reno has evolved into an important industrial shipping hub due to its centralized location and proximity to most major West Coast cities. The goal of the grant is to prevent crashes, injuries, and fatalities related to large trucks and buses in the Reno Metropolitan area.

The following is a breakdown on grant initiatives the Traffic Section managed in 2019:

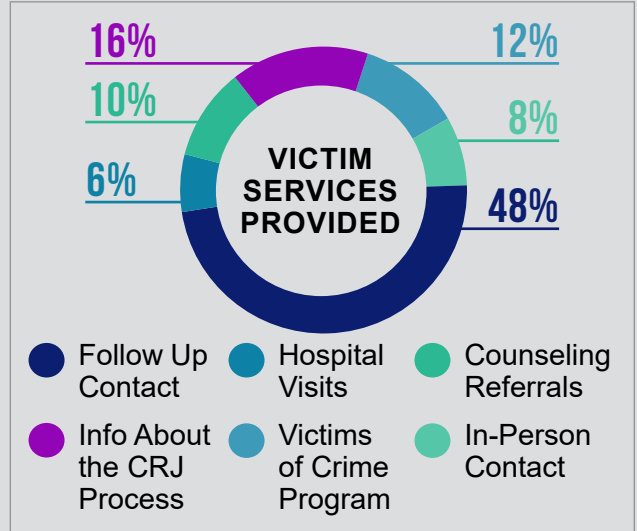
	\$71,400 Joining Forces		\$40,000 Pedestrian Safety
	\$35,000 Impaired Driving		\$210,001 Commercial Vehicle Enforcement Grant





Victim Services

The Traffic Section has a dedicated part-time victim advocate funded under a “VOCA” (Victims of Crime Act) grant designed to provide support to survivors and families who have been impacted by traffic crimes, such as DUI and hit-and-run, which cause serious injury or death. The program allows us to better serve victims of crime by connecting them to counseling, financial assistance, witness support, and other services. The following graph illustrates the types and proportions of services provided in 2019:



Local and Statewide Traffic Safety Coalition Engagement

In 2019, the RPD Traffic Section participated and attended regular meetings related to the following initiatives:

- Northern Nevada DUI Task Force
- Strategic Highway Safety Plan/NV Zero Fatalities - Impaired Driving Task Force
- Impaired Driving Task Force Marijuana/DUI-Drug Tracking Subcommittee
- Strategic Highway Safety Plan/NV Zero Fatalities - Intersection and Pedestrian Task Force
- Nevada Office of Traffic Safety Traffic Records Coordinating Committee (TRCC)
- TRCC Brazos Electronic Citation and Crash Reporting Working Group
- Nevada Traffic Incident Management Coalition
- Annual Nevada Traffic Safety Summit
- City of Reno 3E Working Group
- Vision Zero Truckee Meadows

Crash Statistics

In calendar year 2019, the City of Reno had sixteen fatal crashes; eight involved pedestrians. While this is an improvement over 2018 (20 fatal crashes with nine involving pedestrians), this is still too many lives lost on Reno roads. 2019 also saw an increase in motorcycle fatalities from two in 2018 to five in 2019. While the number of DUI-involved fatal crashes remained the same (seven for 2018 and 2019), our percentage of DUI fatal crashes is above the national average. According to the Insurance Information Institute, in 2018 approximately 29% of fatal crashes involved DUI. Locally, we are closer to 44% of our fatal crashes involving DUI. All road users have the responsibility to keep our roads safe.

DRIVERS

Don't Drink and Drive

Don't Speed

Don't Allow Distractions While Driving

Wear a Seatbelt

PEDESTRIANS

Cross At Marked Intersections


Obey Traffic Signals

Wear Light Colored Or Reflective Clothing

Don't Think That You Can Outrun a Moving Vehicle


Detectives

Burglary Unit

 (775) 657-4762

The burglary unit conducts a multitude of operations for the police department. These operations include burglary investigations, arresting burglary suspects, and recovering stolen property for victims. Investigative assignments routinely involve commercial burglaries, residential burglaries and automobile theft.


Computer Crimes Unit (CCU)

 (775) 334-2107

CCU investigates computer-facilitated crimes and provides investigative support to all investigations involving digital evidence. Computer crimes are the fastest growing crimes in the US today, causing over \$100 billion dollars in losses a year. Investigators work on criminal cases in the City of Reno as well as provide their expert assistance to all of Northern Nevada law enforcement agencies.

RPD CCU Detectives work in conjunction with the Washoe County Cyber Crimes Unit, SPD, UNRPD, FBI Internet Crimes Against Children Task Force, USSS Electronic Crimes Task Force, Nevada Department of Public Safety and numerous other local and regional law enforcement partners.

Financial Crimes Unit


 (775) 334-2107

The Financial/Computer Crimes Unit investigates a variety of white-collar crimes including: identity theft, fraud, elder finance abuse, embezzlement, forgery, computer crime, and check/credit card offenses. The unit works closely with federal, state, and local law enforcement agencies, as well as financial institutions.






Robbery/Homicide Unit

 (775) 334-2188

The Robbery/Homicide Unit is a highly specialized unit dedicated to investigating major crimes such as homicides, robberies, and suspicious deaths. The unit is composed of two sergeants, twelve detectives and one professional staff member. The Robbery Homicide Unit is also a participant in the Washoe County Regional Officer-Involved Shooting Protocol, which is a specialized team dedicated to the fair and impartial investigation of officer-involved shooting.


Family Crimes Unit

 (775) 334-2134

The Family Crimes Unit is committed to the aggressive prosecution of misdemeanor crimes specializing in domestic violence-related offenses. The unit works to impact public policy, increase public awareness, and develop community-based responses to domestic violence to effect an overall reduction of criminal behavior.


Family Crimes works closely with RPD's victim advocates to provide service and support to victims. Detectives strive to maintain the family as a unit while effectively working to break the cycle of family violence.

Missing Persons Unit

 (775) 321-8372

The Missing Persons Unit is responsible for assisting local police agencies in coordinating, investigating and responding to cases involving missing persons, runaway children, and unidentified living or deceased individuals. Contact RPD Dispatch at 334-COPS (2677) to initiate a missing persons report.

Sex Crimes/Child Abuse Unit

 (775) 657-4745

The Sex Crimes/Child Abuse Unit investigates sexual-based crimes and child abuse, neglect and endangerment. Specialized members of the unit provide professional investigative services to victims in a sensitive and compassionate manner with respect for the rights of victims and those accused.

Detectives in this unit are also members of the Washoe County Child Advocacy Center's multidisciplinary team. This team approach ensures a successful conclusion while minimizing additional trauma to the victim.

OUR MISSION

The mission of the Detective Section is to complete thorough criminal investigations to determine criminality, identify offenders, and clear innocent persons. Detectives partner with the Crime Analysis Unit and local, state and federal partner agencies to identify and investigate regional crime trends. All detectives work closely with victim advocates and conduct victim-centered and trauma-informed investigations.



Dispatch



Reno Public Safety Dispatch is the heart of all public safety for the City of Reno, providing the life-saving link between the public and the many public safety and emergency service agencies of our region.

Reno Dispatch is the largest dispatch center in the state outside of Clark County. Reno Dispatch serves as the Public Safety Answering Point (PSAP) for 9-1-1 services for the City of Reno and unincorporated Washoe County, providing professional public safety call-taking and dispatch services 24 hours a day, every day of the year.

Reno Dispatch provides full dispatch services, including 9-1-1 and non-emergency call processing, for RPD, RFD, University Police Services (for both UNR and TMCC), Reno Marshals Office, and Reno Public Works Parking Violation Attendants.

Reno Dispatch receives and processes 9-1-1 calls for unincorporated Washoe County, serving WCSO and the Truckee Meadows Fire Protection District.



500,000+
Answered/Processed
9-1-1 & Non-
Emergency Calls

OUR MISSION

The mission of Reno Public Safety Dispatch is to provide exceptional quality service to our citizens and partner agencies in an expedient, professional and compassionate manner while respecting the diversity of our community and recognizing our employees as our most valuable asset.



9-1-1 TIPS

CALL 9-1-1 FOR EMERGENCIES THAT REQUIRE IMMEDIATE ATTENTION FROM POLICE, FIRE OR AMBULANCE SERVICES AND INCLUDE:



All Crimes In Progress



Major Crimes That Have Just Occurred



Any Potential Injury or Death




Any Medical Emergency



Any Type of Fire

WHEN TO CALL NON-EMERGENCY

 **(775) 334-COPS (2677)**

- Noise disturbances
- Parking problems
- Past-tense crimes
- Welfare checks

WHEN CALLING 9-1-1

- Know the location of the emergency
- Stay calm and speak clearly
- Answer the dispatcher's questions
- Stay on the phone (if it's safe to do so) and do not hang up until the dispatcher tells you to do so

WHILE TEXTING 9-1-1

Texting 9-1-1 is beneficial to those who are hard of hearing, deaf, or speech-impaired, but residents should only text 9-1-1 when calling 9-1-1 is unsafe or not possible.



**CALL IF YOU CAN,
TEXT IF YOU CAN'T**

- Include the location and type of help needed
- Answer questions and follow instructions
- Do not power off your phone until a dispatcher tells you to do so

Events & Intel

Reno has established itself as a destination city hosting nearly 200 unique events in 2019. These events can range from local block parties to premier nationally recognized events such as Hot August Nights, Reno Rodeo, Street Vibrations and the National Championship Air Races. Each one of these events has their own dynamic and requires specific planning to ensure a safe, orderly and successful event.

If you are looking to hold an event in the City of Reno please visit:
Reno.Gov/SpecialEventActivityPermits.

Regional Crime Suppression unit (RCSU)

RCSU is a regional partnership between the RPD and SPD. Their philosophy is to monitor crime trends at a regional level and deploy unit resources to those areas targeting specific crime types and locations. They address crimes by using an intelligence-led policing model, working closely with each department's Crime Analysis Unit and the Northern Nevada Regional Intelligence Center (NNRIC). RCSU collaborates with all local, state and federal agencies to develop the most time-sensitive information possible to identify local crime trends.

This past year RCSU made over 180 arrests in the Reno-Sparks area, putting many of the City's most violent criminals behind bars. During these arrests and subsequent operations, RCSU was able to remove over 120 firearms from the streets; the majority of these being stolen firearms recovered from ex-felons.



153 Arrests

92 Firearm Seizures

Crime Analysis Unit (CAU)



The CAU is a major contributor to our department philosophy of intelligence-led policing. The CAU analyzes local calls for service and crime data to identify crime patterns and concentrated crime areas (hot spots) within the city to identify trends that can be targeted by various department units.

The CAU also works closely with other City of Reno departments to provide crime statistics for the Neighborhood Advisory Boards (NABs), Reno City Council, Business Licensing and other specific requests for crime data. In 2018, the CAU added Risk Terrain Modeling, with our analyst becoming only one of 71 people internationally to achieve this distinction. Risk Terrain Modeling is the next generation of geospatial analytics that focuses on places rather than people.

The CAU is also responsible for RPD's long-standing tradition of completing an annual satisfaction survey. In February of 2019 the department released its 36th annual satisfaction survey. The results of this survey can be found in this Annual Report.

Northern Nevada Regional Intelligence Center (NNRIC)



NNRIC is a regional asset located at the Washoe County Sheriff's Office (WCSO). The center was established to collaborate in the collection, analysis, and dissemination of meaningful, actionable, strategic, and tactical intelligence throughout the region.

NNRIC provides the tools and expertise for all regional agencies to maximize their ability to anticipate, identify, monitor, prevent and respond to terrorism and criminal acts occurring in the Northern Nevada region and beyond.

Consolidated Extraditions Unit (CEU)

CEU is a regional asset composed of officers and deputies from the RPD and WCSO. They are responsible for all in- and out-of-state extraditions for the RPD, WCSO, and the SPD. CEU constantly scrutinizes every available option to provide the most cost-effective means of extraditing fugitives.

Personnel have devised a complex mechanism of networking with multiple agencies across the West Coast to efficiently move fugitives closer to their desired location to minimize costs.



OUR MISSION

The Mission of the Reno Police Department Special Events Unit is to ensure the safety and security of the event through a tourism-based policing philosophy, and partnering with the citizens of Reno, City departments and event promoters to provide the highest levels of police services.



Public Information Officer (PIO)

The PIO is the single point of contact that encourages open lines of communication between RPD and the community for news media and community information.

The PIO is available to assist members of the media in the gathering of information and reporting on news events impacting residents and visitors to Reno. The PIO also is responsible for maintaining and posting on various social media sources to keep the community informed on RPD-related issues. Follow the RPD on these social media accounts:



MyRPD app



@RenoPoliceDepartment



RenoPD.com



Reno_Police



@RenoPolice



Consolidated Bomb Squad (CBS)

CBS is responsible for handling a variety of calls for service including: suspicious packages, hoax devices, recovered explosives, firework disposal, dry ice/chemical bombs and improvised explosive devices.

CBS is staffed with employees from RPD, SPD and WCSO who conduct bomb sweeps during special events and dignitary protection. They also provide support, training and demonstrations for local and surrounding Northern Nevada/California agencies.

126 Sweeps

52 Callouts

10 Demo

Horse Mounted Unit (HMU)

The Horse Mounted Unit was re-established in 2019. The HMU is a specialized unit consisting of one sergeant and three officers on a voluntary basis, in addition to their normal duties. The HMU benefits the department and the community by having the ability to traverse areas not easily accessible by vehicles, as well as patrol high-pedestrian locations and major outdoor events. The primary purpose of the HMU is to protect the residents in our community and help ensure that Reno is a safe tourist destination.


Regional Operations

Graffiti Enforcement Team (GET)

 (775) 657-4781 |  (775) 334-INFO


Partnered with WCSO, SPD, Nevada Department of Transportation (NDOT), NV Energy, Waste Management, AMTRAK, and Secret Witness to remove reported graffiti within 24-48 hours. GET consists of a detective who investigates and arrests violators, two abatement technicians who paint over and remove graffiti, and a civilian support staff member.

Repeat Offender Program (ROP)

 (775) 334-2115

ROP identifies career criminals in the community who are responsible for committing a disproportionate number of crimes. Investigators work with the Washoe County District Attorney's Office, SPD and WCSO for the purpose of seeking maximum penalties and reducing recidivism. ROP's mission is to provide public safety by identifying, arresting, and imprisoning those individuals who have displayed, by their actions, a constant disregard for the laws of our community and the rights of others. ROP continues to be the only law enforcement entity in the Truckee Meadows that has a working relationship with every local and federal criminal justice division since 1990.


Regional Gang Unit (RGU)

 (775) 334-3852

RGU has been a successful regional collaboration since the 1990s. It gathers and shares criminal gang intelligence, suppresses gang activity, investigates gang-related crimes, educates and provides resources to our community about the dangers of gangs. Member agencies include the RPD, SPD, WCSO and the WCSDPD. RGU also works closely with county and state juvenile and adult probation and parole departments, as well as several federal agencies. For its outreach services, RGU refers gang associates and members to the Children's Cabinet.




Regional Sex Offender Notification Unit (RSONU)

 (775) 325-6483


RSONU is responsible for implementing state law for the registration and monitoring of convicted sex offenders in Washoe County. Under the provisions of NRS 179D, the public is authorized to gain access to certain sex offender information.

Regional Narcotics Unit (RNU)

 (775) 334-3065

The RNU is a regional task force unit of Nevada High Intensity Drug Trafficking Areas (HIDTA) teams. RNU is composed of agencies in the Northern Nevada area to include RPD, WCS, SPD, UNRPD, DEA, Homeland Security and the National Guard. RNU is committed to disrupting the flow of illegal narcotics. RNU will strive to achieve this mission with integrity, professionalism and free from jurisdictional boundaries, through the highest quality of investigations.

Human Exploitation And Trafficking (HEAT)

 (775) 325-6470

HEAT is responsible for investigating sex trafficking and pandering-related crimes, providing training and awareness to the public, and training other law enforcement personnel. HEAT offers resources to trafficking victims to help them regain their independence and change their lifestyle. HEAT strives to hold all traffickers accountable for their actions by seeking the maximum sentence allowed by statute.

HEAT works closely with the Regional Internet Crimes Against Children Task Force (ICAC), the RSONU, Homeland Security, the Safe Streets Task Force, and is a partner in the FBI's Northern Nevada Child Exploitation and Human Trafficking Task Force.

Records & Administrative Support



Records

The Records Section is responsible for maintaining and updating a comprehensive records-keeping system for retention. Maintenance and dissemination of all original and supplemental police reports are produced by department employees for law enforcement purposes. Records is composed of General Records, the Work Applicant Unit (WAU), and Detectives' Support.

15,082 Online Records Requests	46,608 Reports Processed	50,398 Phone Calls Received
4,399 Work Applicant Unit Registration/ License/Permits Processed		



Administrative Services

Administrative Services is responsible for managing department goals, identifying significant policies, operational issues, and creating strategic objectives. Administrative Services consists of budget, evidence, supply, grants, payroll and accounts payable.

 3,533 License/Permits Processed	 1,252 Criminal History Requests
 7,443 Case Copy Requests	 23 Body Worn Camera Requests
 20 Misc. Requests	



Front Desk



The Front Desk team follows an innovative customer service model designed to improve the response to the immediate needs of our community and the citizens at large. This team provides exceptional customer service to all visitors and callers, treating every citizen with dignity and respect while responding to their needs.

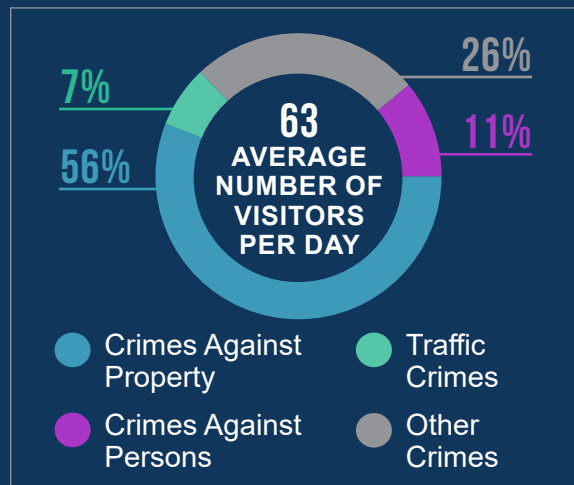
When assisting victims, survivors, and witnesses of all types of crime, this team is trained to take initial crime reports while utilizing a trauma-informed and victim-centered approach. In addition, developing community partnerships and attending community outreach events are priorities for the Front Desk team; they take great pride in meeting members of our community and representing RPD.

It is our goal that this team will continue to grow and provide expanded service hours at the RPD main station and additional locations in the future.

TOTAL REPORTS PROCESSED

3,292 In Person **13,244** Online

TOTAL REPORTS PROCESSED BY FRONT DESK



2019 Highlights

- January 3rd, 2019: Suspect in sexual assault case was sentenced by Honorable Judge Egan Walker to twelve consecutive life sentences and 271 years in prison before becoming eligible for parole. The case was originally filed with the front desk in July of 2017.
- Front Desk staff joined Victim Services staff for a three-hour tour of CrossRoads, which provides housing and supportive living arrangements for men and women battling addiction and transitioning out of homelessness. Drug and alcohol counseling is also offered to all residents.
- Front Desk staff attended a two-day Family Assistance Center training at the RPSTC. The training provided information on how to establish a Family Assistance Center after a major incident. A Family Assistance Center is an important piece of any major incident as it provides services to victims and family members such as lodging, travel and transportation, grief counseling, legal services, on-site child care, documentation and other assistance.
- One Police Services Specialist, along with Victim Services staff, participated in the 2019 Community Forum on Immigration. The Police Services Specialist attended as a subject-matter expert for U-Visas, which is a US non-immigrant visa that is set aside for victims of crimes who have suffered substantial mental or physical abuse while in the U.S. and who are willing to assist law enforcement and government officials in the investigation or prosecution of the criminal activity.
- One Police Services Specialist, along with RPD Officers, participated in a Make-A-Wish event at Meadowood Mall for a little girl named Elizabeth who had a dream of becoming a New York fashion designer.



Satisfaction Survey

The survey was composed of 483 respondents. A little more than half of the respondents (50.9%) reported having lived in the City of Reno for more than 15 years, a decrease of 19.4% from the previous year. Moreover, 56.9% of respondents have lived in Reno for more than ten years, and 12.1% for ten years or less. 68.6% of respondents identified themselves as residing in a house as opposed to an apartment, mobile home or condominium, a 13.7% decrease from the previous year.

The majority of respondents, almost 55.0%, reported being employed, while 31.39% identified as retired. Interestingly, 7% identified themselves as a full-time student, 5.1% as unemployed and 1.8% reported they were full-time homemakers.

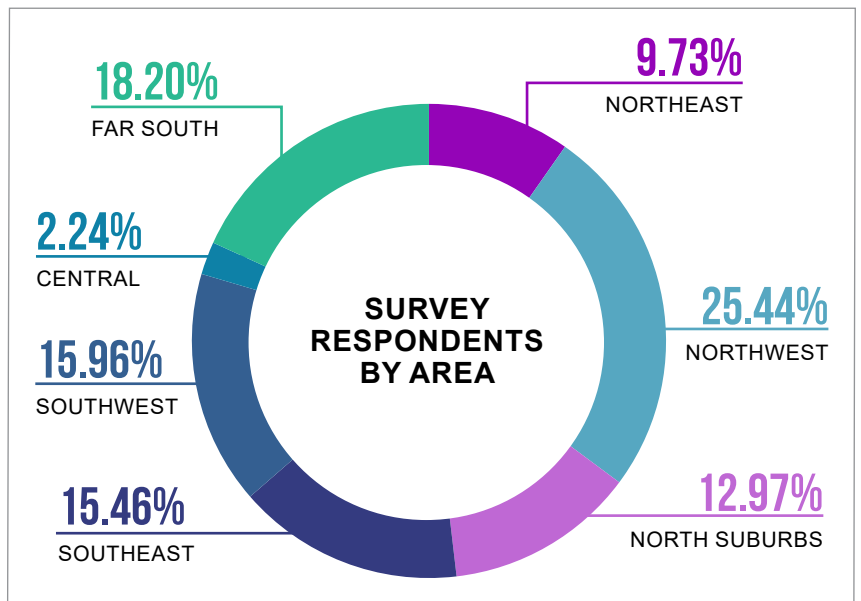
Typically, we have observed some representation of high school graduates and post-graduate college-educated individuals among participants with the majority of respondents claiming either some college or having obtained a college degree. This year yielded similar results with respect to educational attainment. Educational attainment was consistent with last year's sample, although this year there was a slightly higher percentage of college-educated respondents with 35.90% and 29.64% of respondents reporting attaining either some college or AA degree. This year the number of college-educated respondents increased by 5.9% while the number reporting only some college decreased by 5.36%, 29.64% versus 35%. In comparison to last year, the amount of high school graduates is slightly higher, comprising 17.1% of respondents as opposed to 16.4%. Respondents' ages ranged from 18 to over 76 years old.

This year's sample age distribution was similar to last year's with a slight gain observed among sample respondents between the ages of 18 and 55, 58.11% versus 51.1%



last year. As expected, reported income level is commensurate with the level of education attained. Those with greater overall educational attainment tended to have higher incomes. 82.16% of this year's sample reported earning between \$30,000 and \$100,000 or more, a slight decrease of 7.8%.

The overwhelming majority of respondents, 78.83%, identified as Caucasian or White, followed by 11.87% who identified as Hispanic, 3.02% who identified as African American, 2.37% Asian, and 1.07% as American Indian. Sex was almost equally distributed amongst this year's sample, 49.47% female and 50.52% male, which is similar to the sample last year.



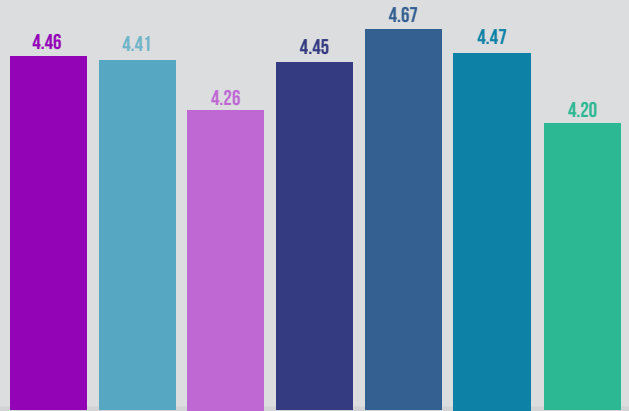
Survey Respondents By Area

The majority of respondents who participated in this year's survey resided in the Northwest and the Far South areas of Reno at 25.44% and 18.20% respectively. The Northeast and Central were among the least represented areas in the survey. The Central area of Reno had the lowest amount of representation by far, with only 2.2% of respondents identifying themselves as residing there.

DEPARTMENT'S PERFORMANCE

The department's performance was evaluated positively 88.47% of the time, down 1.75% from the previous survey. This survey's mean score was 4.35. The mean is calculated on a scale of one to five, with five being very good, four being good, three being fair, two being poor and one being very poor.

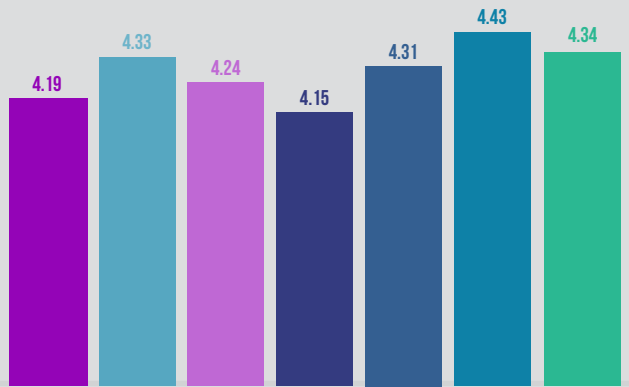
OVERALL EVALUATION 88.47%



DEPARTMENT'S CRIME-FIGHTING EFFORTS

The department's crime-fighting efforts were evaluated positively by 88.07% of respondents, a decrease of 0.08% from the previous survey. This survey's mean score was 4.29. The mean is calculated on a scale of one to five, with five being very good.

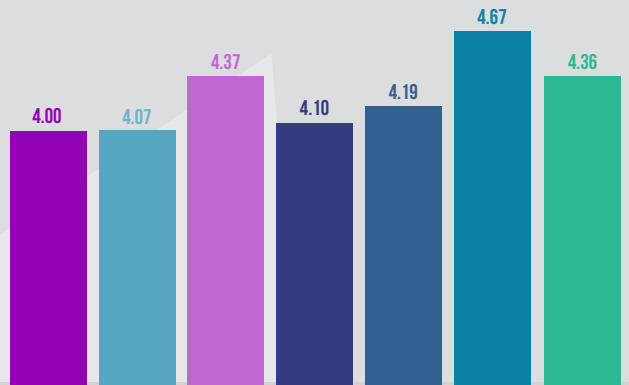
OVERALL EVALUATION 88.07%



DEPARTMENT'S IMAGE

The department's image was evaluated positively by 82.71% of respondents, an increase of 1.40% from the previous survey. This survey's mean score was 4.18. The mean is calculated on a scale of one to five, with five being very good.

OVERALL EVALUATION 82.71%



COMMUNITY'S SENSE OF SAFETY

The majority of Reno residents, 92.18%, reported feeling that the City of Reno is a safe place to live. When compared to the previous survey, this equates to a 0.28% decrease.

OVERALL EVALUATION 92.18%

