



RENO POLICE DEPARTMENT CRIME FREE HOTEL & MOTEL

The Reno Police Department’s Motel Improvement Team is dedicated to improving the quality of life of those citizens of Reno, NV that reside in any form of commercial property, such as hotels, motels and extended stay facilities. This goal is accomplished by partnering with local hotel/motel management companies, and other resource agencies, using civil and criminal law to facilitate effective and lasting solutions.

CRIME PREVENTION TIPS:

- A thorough registry check-in of guests is essential. Clerks can stop criminal behavior before it gets to the room.
- Monitor activity with updated software and close circuit TV. With today’s technology managers can monitor activity from a smart phone.
- Managers & Staff walk the property on a regular basis. This action can deter criminal behavior before it happens.
- Excessive foot traffic to a room. This is an indicator of multiple unauthorized guests who are suspected of being involved in criminal activity. Contact police or your CAO to assist you.
- Local residents paying cash for a room is something to consider. A person with a credit card is more likely to follow the rules and not want to ruin their credit.
- Crime Prevention through Environmental Design. By target hardening the property it has proven to deter criminal behavior.
- Conduct weekly routine inspections of rooms. This allows for managers to maintain visibility of guest’s behavior.
- Ensure guests understand policy. Once you attend Crime Free Hotel & Motel training, managers can attach a Crime Free Addendum to its register for guest to sign.
- Have a thorough understanding of criminal and civil laws. This allows managers and staff to make confident and correct decisions when dealing with guests.

RESOURCE LIST:

- | | |
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| Reno Police Motel Improvement Officer
Phoenix@Reno.Gov
(775) 420-2004 | Reno Direct
(775) 334-INFO (4636) |
| Reno Police Non-Emergency
(775) 334-2677 | Reno Municipal Court
RenoMunicipalCourt.com |
| Reno Police Front Desk
(775) 334-2175 | Reno Justice Court
WashoeCounty.us/RJC |
| Reno Police Website
RenoPD.com | Reno-Washoe County Mobile Outreach Safety Team (MOST)
(775) 501-2204
(775) 357-4151 |

TRESPASS & UNLAWFUL OCCUPANCY LAW FOR HOTEL & MOTELS:

- RMC Sec. 8.10.010. - Trespassing**
Every person who goes upon the land or into any building of another with intent to vex or annoy the owner or occupant thereof, or to commit any unlawful act, or willfully goes or remains upon any land or in any building after having been warned by the owner or occupant thereof not to trespass, is guilty of a misdemeanor.
- RMC Sec. 8.10.090. - Unlawful to occupy a room without registering**
It shall be unlawful for any person to occupy a room in any establishment without entering or causing to be entered his or her true name in the register maintained by such establishment in compliance with the terms of this chapter.

Your Police, Our Community

RESPECT | INTEGRITY | FAIRNESS | SERVICE

775-334-COPS (2677) | RenoPD.com





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